Servicer Performance Report Through December 2009

Overview of Administration Housing Stability Initiatives

#### Initiatives to Support Access to Affordable Mortgage Credit and Housing

### Lower Mortgage Rates and Access to Credit

- Continued financial support to maintain affordable Enterprises (GSEs) mortgage rates through the Government Sponsored
- Interest rates down a full percentage point over the past payments. borrower a median of \$1500 annually in mortgage year. Every 1% reduction in interest rate saves a
- Access to sustainable mortgages through the Federal Housing Administration (FHA).

### State and Local Housing Initiatives

Access for Housing Finance Agencies to provide housing opportunities for at-risk borrowers, and affordable rental mortgages to first-time homebuyers, refinance

#### Tax Credits for Housing:

- Homebuyer credit to help homebuyers buy new homes
- Low-Income Housing Tax Credit (LIHTC) programs to support affordable rental housing

#### Initiatives to Prevent Avoidable Foreclosures and Stabilize Neighborhoods

### Making Home Affordable – Modifications

- Goal of offering 3-4 million homeowners lower mortgage payments through a modification through 2012.
- Over 900,000 homeowners have started trial modifications and over 1 million offers for trial modifications have been extended to borrowers
- Homeowners in permanent modifications are saving through modifications median of over \$500 per month on mortgage payments In aggregate, homeowners have saved over \$1.5 billion

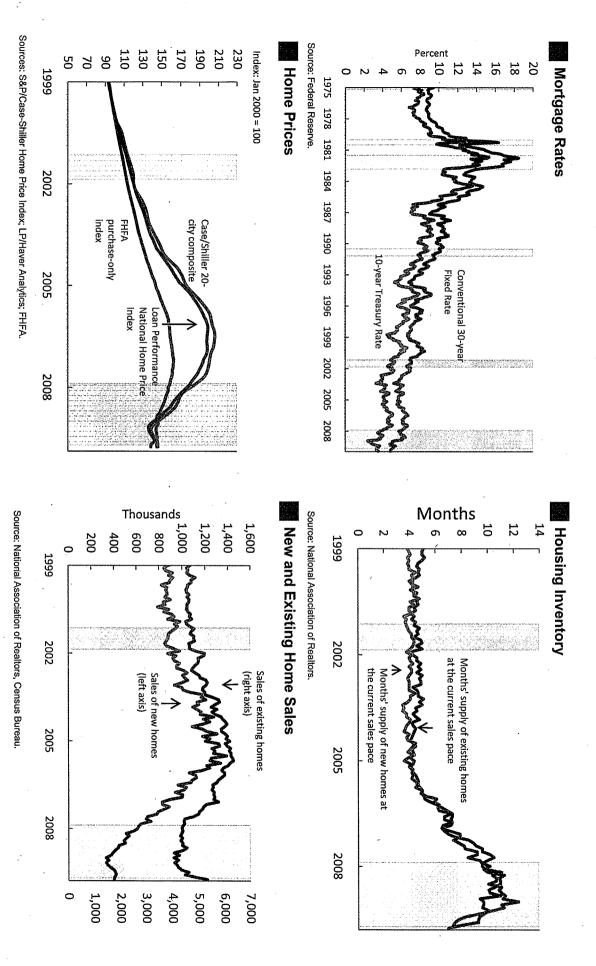
### Making Home Affordable – Refinancing:

 Refinancing flexibility and low mortgage rates, which saving an estimated \$150 per month on average and have allowed over 3.8 million borrowers to refinance more than \$6.8 billion in total over the first year.

#### **Development Programs** Neighborhood Stabilization and Community

 Support for the hardest hit communities to help stabilize neighborhoods

Servicer Performance Report Through December 2009



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#### Snapshot through December 2009 Home Affordable Modification Program (HAMP)

(Cumulative) 1	All HAMP Trials Started Since Program Inception <sup>2</sup> All Active Modifications (Trial and Permanent)  Active Trial Modifications <sup>2</sup> Permanent Modifications <sup>3</sup> Permanent Modifications Pending Borrower Acceptance <sup>4</sup> Total Permanent Modifications Approved by Servicers <sup>5</sup> 112,521
Number of Trial Period Plan Offers Extended to Borrowers 1,164,507	(Cumulative) 1
(Cimiliative) 1	
(Cumulative) 1  All HAMP Trials Started Since Program Inception <sup>2</sup> 902,620	
ince Program Inception <sup>2</sup> rial and Permanent)	
ince Program Inception <sup>2</sup> rial and Permanent)	Permanent Modifications Pending Borrower Acceptance <sup>4</sup>
rial and Permanent)  Pending Borrower Acceptance <sup>4</sup>	į

Source: Survey data provided by servicers.

As reported by the HAMP system of record

3Active permanent modifications as reported by servicers into the HAMP system of record.

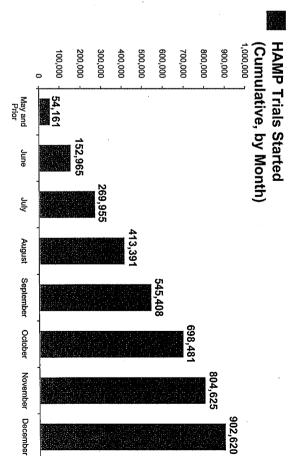
As reported by servicers in Treasury's Conversion Campaign. Pending permanent modifications are those pending final signature of the borrower plus completed modifications not yet in the HAMP system of record. While pending, modifications are reflected in the count of

naenat modifications in the HAMP system of record and pending modifications as reported by services in Treasury's Conversion paign. Pending permanent modifications are those pending final signature of the borrower plus completed modifications not yet in the P system of record. While pending, modifications are reflected in the count of active trials.

#### **HAMP Program Highlights**

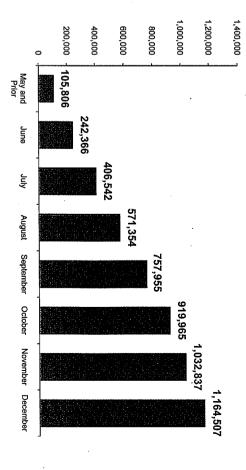
- Approximately 89% of eligible mortgage debt outstanding is covered by HAMP participating servicers
- owned or guaranteed by Fannie Mae or Freddie Mac. These servicer participation agreements to modify loans under HAMP rose During the 4th quarter, the number of servicers who have signed servicers are automatically eligible to participate in HAMP from 63 to 102. In addition, approximately 2,300 lenders service loans
- In the 4th quarter, the volume of active trial and permanent modifications rose by more than 75% from the 3rd quarter.
- number of permanent modifications of more than 100%. In addition, The December Conversion Campaign resulted in an increase in the to borrowers and will be reported to the HAMP system of record once more than 46,000 offers for permanent modifications have been sent they have been signed and returned to the servicer.

Additional information on HAMP can be found on MakingHomeAffordable.gov or by calling the Homeowner's HOPE Hotline at 1-888-995-HOPE (4673)



Source; All trial modifications started by month first payment posted; based on numbers reported by servicers to the HAMP system of record.

#### **HAMP Trial Plans Offered to Borrowers** (Cumulative, by Month)



Source: Survey data provided by servicers. September data includes October 1. October data is 10/2 through 10/29 November data is through Nov. 26.

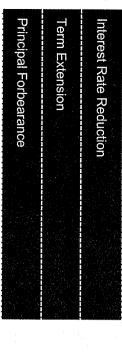
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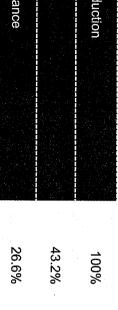
Servicer Performance Report Through December 2009

#### Borrowers in active trial and permanent modifications modifications. have saved more than \$1.5 billion through HAMP

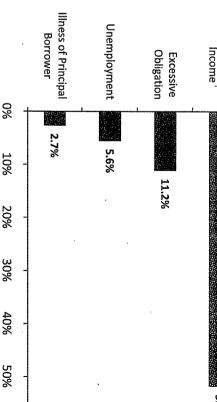
Loss of income is the primary borrower hardship.

Permanent Modifications by Waterfall Step









1 Curtailment of income refers to borrowers who are employed but have faced a reduction in hours and/or wages. Note: Does not include 19.3% of permanent modifications reported as Other.

60%

### Select Median Characteristics of Permanent Modifications

Median Monthly Payment <sup>3</sup>	Back-End Debt-to-Income Ratio <sup>2</sup>	Front-End Debt-to-Income Ratio1	Loan/Characteristic
\$1,418.93	72.2%	45.0%	Before Modification
\$829.96	55.1%	31.0%	After Medification
-\$516.14	-14.7 pct pts	-14.1 pct pts	Deerease

monthly gross income. Decrease cited is median decrease. <sup>1</sup> Ratio of housing expenses (principal, interest, taxes, insurance and homeowners association and/or condo fees) to

<sup>&</sup>lt;sup>2</sup> Ratio of total monthly debt payments (including mortgage principal and interest, taxes, insurance, homeowners investment property payments) to monthly gross income. Decrease cited is median decrease association and/or condo fees, plus payments on installment debts, junior liens, alimony, car lease payments and

<sup>&</sup>lt;sup>3</sup> Decrease cited is median decrease.

Servicer Performance Report Through December 2009

HAMP Modification Activity by Servicer

		i 2					Adilya Halist Pelmanania
77) 17 (12.3		Office				Modification	
American Home Mortgage Servicing Inc	124,262	14,243	10,918	10,658	232	COMPANY OF THE PROPERTY OF THE	9%
Aurora Loan Services, LLC4	78,225	41,259	36,618	21,912	4,682	2,737	34%
Bank of America, NA5	1,046,008	292,305	206,775	200,287	3,183	9,178	19%
Bank United	5,422	959	685	683	2		13%
Bayview Loan Servicing, LLC	10,183	4,170	3,653	3,398	106		34%
Carrington Mortgage Services LLC	18,937	2,598	1,507	899	608		8%
CCO Mortgage	5,304	1,474	1,132	1,127	(J1		21%
CitiMortgage, Inc. 6	241,981	139,812	119,097	107,999	4,999	6,968	47%
Franklin Credit Management Corporation	9,557	32	0	0	0		0%
GMAC Mortgage, Inc.	69,281	42,411	32,159	20,672	9,872	2,733	44%
Green Tree Servicing LLC	10,927	4,838	3,455	3,268	87		31%
HomEq Servicing	41,817	2,630	1,753	1,662	0		4%
J.P. Morgan Chase Bank, NA7	424,965	210,553	156,359	146,828	7,139	5,518	36%
Litton Loan Servicing LP	111,260	25,641	21,113	17,377	959		16%
Nationstar Mortgage LLC	49,026	21,902	14,588	12,176	1,277		27%
Inc.	64,797	17,557	12,884	7,427	5,332	2,256	20%
OneWest Bank	112,846	41,950	24,284	23,012	1,226		21%
PNC Mortgage®	41,136	19,413	13,237	12,153	61		30%
Saxon Mortgage Services, Inc.	72,709	39,843	36,406	30,914	2,497	5,853	46%
Select Portfolio Servicing	63,690	46,918	29,280	17,399	4,675		35%
US Bank NA	28,524	10,103	7,404	6,984	418		26%
Wachovia Mortgage, FSB9	82,990	9,199	2,437	2,046	344	725	3%
Wells Fargo Bank, NA	350,169	172,541	126,413	110,284	8,424	10,088	34%
Other SPA servicers <sup>10</sup>	20,463	2,156	1,414	928	457		7%
Other GSE Servicers <sup>11</sup>	272,365	NA	39,049	27,138	9,880		14%
Total	3,356,844	1,164,507	902,620	787,231	66,465	46,056	25%

¹Estimated eligible 60+ day delinquent mortgages as reported by servicers as of November 30, 2009 include conventional loans:
 in foreclosure and bankruptcy.

- \$1,403,400 on a four-unit property.
  on a property that was owner-occupied at origination. with a current unpaid principal balance less than \$729,750 on a one-unit property, \$334,200 on a two-unit property, \$1,129,250 on a three-unit property and
- originated prior to January 1, 2009.

Estimated eligibte 60+ day delinquent toans excludes:

- FHA and VA loans.
- loans that are current or less than 60 days delinquent, which may be eligible for

Servicers enrolling after December 1 did not participate in the 60+ day delinquency survey; their delinquency count is from the servicer registration form.

2 Active trial and permanent modifications as reported into the HAMP system of record by servicers. HAMP if a borrower is in imminent defaul

> Aurora Loan Services, LLC includes Aurora Financial Group. Bank of America, NA includes Bank of America, NA, BAC Home Loans Servicing LP tome Loan Services and Wilshire Credit Corporation.

3As reported by servicers targeted in Treasury's Conversion Campaign. Includes permanent modifications pending final signature of the borrower plus completed modifications not yet reported into the HAMP system of record. While pending, modifications are reflected in the count of active trials.

<sup>6</sup>CitiMortgage, Inc. includes CitiMortgage, Inc. Master Servicing Division

J.P. Morgan Chase Bank, NA includes EMC Mortgage Corporation.

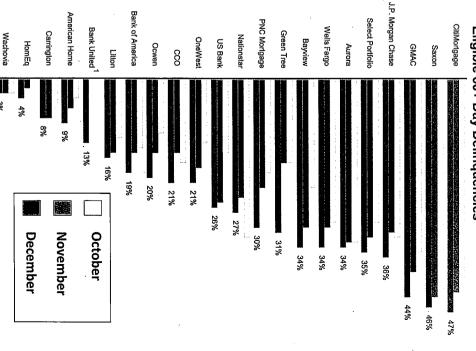
Formerly National City Bank

 Wachovia Mortgage FSB includes Wachovia Bank NA.
 Other SPA servicers are entities with less than 5,000 estimated eligible 60+ day Mae. A list of those servicers is available online at delinquencles that have signed participation agreements with Treasury and Fannic

11 Includes servicers of loans owned or guaranteed by Fannie Mae and Freddie Mac.

servicer.html

Active Modifications as a Share of Estimated Eligible 60+ Day Delinquencies



5% 10% 15% 20% 25% 30% 35% 40% 45% 50%

%

3%

% of Eligible 60+ Day Loans in Active Trial

<sup>1</sup> Bank United began participation on October 23, 2009. Note: Includes active trial and permanent modifications. Servicer combinations

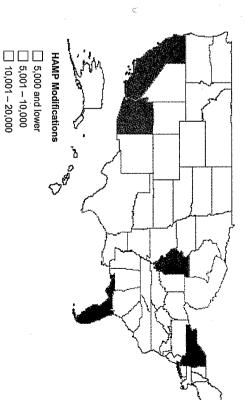
November trials as a share of 60+ day delinquencies on October 31, 2009. December trials as a share of 60+ day delinquencies on November 30, 2009 October trials as a share of 60+ day delinquencies on September 30, 2009.

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**HAMP Activity by State** 

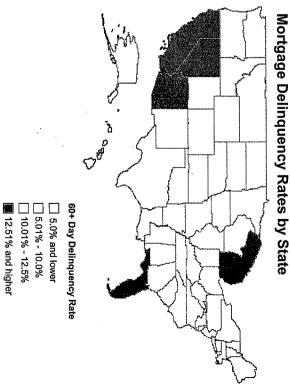
Servicer Performance Report Through December 2009

**HAMP Activity by State** 





☐ 20,001 — 35,000



Source: Mortgage Bankers Association. Data is as of 3rd Quarter 2009.

113 loans that did not have identifiable state data

\* Includes Guam, Puerto Rico and the U.S. Virgin Islands.

Note: Figures include active trial and permanent modifications. They do not include

### Servicer Performance Report Through December 2009 **Making Home Affordable Program**

15 Metropolitan Areas With Highest HAMP Activity

	Minneapolis-St. Paul- Bloomington, MN-WI	Boston-Cambridge-Quincy, 12,596 MA-NH	Philadelphia-Camden- Wilmington, PA-NJ-DE-MD 13,994	Orlando-Kissimmee, FL 15,516	Detroit-Warren-Livonia, MI 16,687	Las Vegas-Paradise, NV 17,187	Atlanta-Sandy Springs-Marietta, 25,107	Washington-Arlington- Alexandria, 27,201 DC-VA-MD-WV	Phoenix-Mesa-Scottsdale, AZ 32,075	Riverside-San Bernardino- 36,671 Ontario, CA	Miami-Fort Lauderdale- Pompano Beach, FL 37,261	Chicago-Naperville-Joliet, 40,291	Los Angeles-Long Beach-Santa 45,945 Ana, CA	New York-Northern New Jersey-Long Island, NY-NJ-PA 48,692	Metropolitam Statistical Area Matals Mo
1.159	1,237	1,184	1,125	1,400	1,336	1,531	2,165	2,446	3,453	3,383	2,987	3,036	3,469	3,056	Remañen Iodliteations
13.203	13,373	13,780	15,119	16,916	18,023	18,718	27,272	29,647	35,528	40,054	40,248	43,327	49,414	51,748	Total % of All HAMP HAMP Activity Activity
1.5%	1.6%	1.6%	1.8%	2.0%	2.1%	2.2%	3.2%	3.5%	4.2%	4.7%	4.7%	5.1%	5.8%	6.1%	WO AT

Note: Figures include active trial and permanent modifications

A complete list of HAMP activity for all MSAs is available at <a href="http://www.financialstability.gov/docs/press/MSA%20Data%20December.pdf">http://www.financialstability.gov/docs/press/MSA%20Data%20December.pdf</a>

### HAMP Modifications by Investor Type (20 Largest Servicers)

Carrington Mortgage Services LLC Remainder of HAMP Servicers Total	HomEq	Green Tree Servicing LLC	Bayview Loan Servicing, LLC	US Bank NA	Servicing Inc	PNC Mortgage <sup>4</sup>	Ocwen Financial Corporation, Inc.	Nationstar Mortgage LLC	Litton Loan Servicing LP <sup>3</sup>	Select Portfolio Servicing	OneWest Bank	Aurora Loan Services, LLC	GMAC Mortgage, Inc.	Saxon Mortgage Services Inc.	CitiMortgage, Inc.	Wells Fargo Bank, NA	JP Morgan Chase NA <sup>2</sup>	Bank of America, NA1	Servicer
0 38,454 <b>485,418</b>	0 T,500	3,156	0	6,041	723	10,868	2,508	8,845	2,228	522	14,937	15,647	17,089	1,206	74,098	90,757	68,140	128,699	GSE
1,507 14 289,899	1,662	190	3,461	7	10,167	7	10,231	4,485	15,443	19,118	8,012	10,639	13,455	31,882	7,252	22,910	63,956	65,404	Pilitaita
0 1,752 <b>78,379</b>	0	9 9	43	1,354	0	1,339	20	123	665	2,434	1,289	308	0	323	31,648	5,041	21,871	9,367	Paixate   Pontrollo
1,507 40,220 <b>853,696</b>	1,662	3,355	3,504	7,402	10,890	12,214	12,759	13,453	18,336	22,074	24,238	26,594	30,544	33,411	112,998	118,708	153,967	203,470	Tiotal

Bank of America, NA includes Bank of America, NA, BAC Home Loans Servicing LP, Home Loans Services and Wilshire Credit Corporation.

J.P. Morgan Chase Bank, NA includes EMC Mortgage Corporation.

Loans previously reported as portfolio have been restated as private per supplemental guidance from Treasury.

ote: Figures reflect active trials and permanent modifications.

Vachovia Mortgage FSB includes Wachovia Bank NA.